



Police Commissioner's Special Order

Number:	SO-09-037
Date:	December 10, 2009
Post/Mention:	Indefinite

SUBJECT: Amendment to Rule 403, Hackney Carriage Rules and Regulations

The following amendments to Rule 403 are adopted to regulate the Hackney Carriage Industry in Boston.

Section 3, (III), (b), is hereby rescinded and replaced with the following:

- b. Title or Purchase and Sales Agreement for a New Taxi: The Medallion Owner or Lessee must present a copy of a motor vehicle title or purchase and sale agreement for a new vehicle (as defined by the registry of Motor Vehicles) as approved by the Inspector of Carriages

Section 3, (III), (c), (xviii), is hereby rescinded and replaced with the following:

- xviii Passenger Information Monitors Each Hackney Carriage shall have mounted on the partition a Passenger Information Monitor which shall display the following:
 - a. Fare Rate Card
 - b. Logan International Airport Special Emergency Conditions
 - c. Logan International Airport Fees and Tolls.
 - d. Vehicle GPS location
 - e. Such other information as the Inspector of Carriages shall require.

Section 5, (II), (f) is hereby rescinded and replaced with the following.

- (f). Mandatory Passenger Fare Receipts: Upon request by a passenger, the Hackney Carriage Driver must provide the passenger with an automated printed receipt.

Section 5, (II), (g) is hereby rescinded.

Section 5, (II), (l) is hereby rescinded and replaced with the following:

- (l) Respectful Treatment: Hackney Carriage Drivers shall treat all persons in a professional, respectful and courteous manner at all times.
 - i. Hackney Carriage Drivers shall be respectful to and are required to answer fully and civilly any questions put to them by a Police Officer or Parking Enforcement Officer in the performance of their duties.

- ii. Hackney Carriage Drivers shall obey all such lawful commands as may be given to them by any Police Officer or Parking Enforcement Officer.

Section 7, (I), (d) Radio Association Services is hereby amended, adding subparagraph (viii)

(viii) Global Positioning System tracking devices are mandatory and all Hackney Carriages shall be equipped with a GPS system approved by the Inspector of Carriages which shall allow the Inspector of Carriages and Medallion Owner to ascertain the whereabouts, activities and fare data of each vehicle via the internet at all times. Said system shall store such information in a retrievable form for 365 days. The association must provide the Inspector of Carriages with the user name and password necessary to access said system. Such information shall be searchable for the following data.

- Date, time, and location of passenger pick-up and drop-off
- Trip duration measured in time and mileage
- Trip number
- Itemized fare (tolls, surcharges, and tip amount for card payments)
- Payment type (Cash, Credit, Debit, Student ID, Voucher)
- Last four (4) digits of customer credit/debit, etc. account number
- Hackney Medallion number
- Hackney Drivers License number
- Status codes
- Date and time of taxicab dispatch
- “Breadcrumb trail” GPS-based location data. (real-time and historical)

(ix) GPS enhanced dispatch services which enable the radio association to dispatch the Boston Licensed Taxi which can arrive at the location most quickly. Said system shall be equipped with a panic button utilized by the driver which will automatically notify the dispatcher of an emergency and the vehicle’s location.

Section 7, (I), Radio Association Regulations is hereby amended, adding paragraph (m)

- (m) Each Radio Association shall maintain a membership of at least 40 Boston Licensed Hackney Carriages.

Appendix III, (2), (d) is hereby rescinded and replaced with the following:

The Shift Driver may be charged a “New Car Premium” for an approved vehicle that is 4 model years old or less at the following rates:

12-hour shift	\$18.00
24-hour shift	\$33.00
Weekly shift	\$170.00
Yearly Shift	\$8840.00

Edward F. Davis
Police Commissioner